

Quality Policy

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Olympus is an industrial design and sourcing firm which specialises in automotive, transportation and energy solutions. Olympus are based in Malta and have been creating practical design solutions for a global market since 2017.

Olympus focus on the design, engineering and supply of small volume production and manufacture of performance-oriented products in niche markets ranging from supercars to rescue and military vehicles.

Olympus stand out in industry for their combined knowledge of design, engineering, and manufacturing, where their collective experience makes them fast, practical, and experienced.

Olympus adopts a Quality Management System (QMS) based on the requirements of SM EN ISO 9001:2015.

Olympus has established the following strategic objectives to be pursued through the Quality Management System (QMS):

Long Term Vision

- To establish long-lasting business relationships with customers, built on mutual trust with strong potential for development and growth.
- To perform at optimum efficiency in every aspect of the operations to ensure the highest possible level of customer satisfaction.

Customer Focus

- To provide excellent service by putting the customer at the centre of all activities.
- To meet customer requirements, and any other applicable legal or other requirements, promptly and professionally without ever compromising the business ethics and principles.
- To provide a flexible service that suits the needs of the customers.
- To constantly strive to identify and understand the needs and expectations of the customers.
- To give the required and deserved respect and attention to all clients.

Resources

- To ensure that all staff are adequately trained to perform their assigned duties.
- To ensure that all staff can adapt to difficult and unforeseen operational circumstances.
- To harness and develop the experience and knowledge gained over the years.
- To encourage synergy, teamwork and cooperation between the employees of Olympus and the customers.

Quality

- To remain committed to continuous improvement in all work practices.
- To constantly demonstrate leadership, nurture the culture of good quality and continuous improvement across Olympus.